

Conditions of Boarding & Useful Information

1. You (The Owner) agree to pay the full contracted booking fee in the event of your pet being picked up before the due date of departure.
2. You agree to pay all costs & charges for special services requested for your pet during their stay with us.
3. You agree that if your pet becomes ill or injured & in our opinion your pet requires medical attention we are authorised to engage a Veterinarian & administer medicine or take action as directed by same. We will try to use your vet where possible. All costs incurred are to be paid by you, the pet owner.
4. We have the right not to release your pet until all costs have been settled.
5. You confirm all vaccinations are current according to Veterinarian requirements including Lepto' & Kennel Cough (12mth) for Dogs
6. You understand that we operate a communal interactive play group environment and accept the positive benefit & potential risks involved.
7. You agree we may accommodate your dog with another compatible dog should they be anxious or unsettled.
8. Our hours of business are 8.30am till 10.15am & 3.30pm till 5.15pm daily as set by Franklin Regional Council. Other hours by arrangement